

TANGATA

AT THE BOWERS MUSEUM

Frequently asked questions...

The following information will help you with your planning and answer some of the questions you may have regarding the Bowers Museum and Tangata.

Is there a fee to rent the courtyard space?

Yes, the museum charges a fee to rent the space. It is based on the number of anticipated guests you will have at your wedding. Please see Rental Rates for more information or contact the Bowers Museum directly.

Do the catering packages include the site rental fee?

No, the catering packages are separate from the facility rental fee and the services are contracted separate from one another.

What are the deposit amounts and when are payments due?

The deposit for the *courtyard site* is 50% of your total fee and is due two weeks from the contract date along with a credit card to hold a damage deposit on file and a \$65 membership fee. The final balance is due one month prior to the event.

The *catering* deposit is \$2,000 and is due 30 days from the contract date. A second deposit is due 3 months prior to the event and is 50% of the estimated remaining balance. The final payment is due three days prior to the event. Your payments can be made with cash, credit card, cashier check or money order (no personal checks).

Is my wedding the only wedding to take place on the day that I choose?

Typically, only one wedding will be held per day, however, in the case that a wedding is booked in the afternoon, the event will take place from 11:00 am – 3:00 pm. Evening events are scheduled at 6:00 pm – 11:00 pm.

Is a wedding coordinator provided?

No, a wedding coordinator is not provided. Recommendations can be given for a day-of wedding coordinator at your request. Your catering manager is on site during set-up and part of the event, but does not handle coordination of ceremony, bridal party, personal belongings, schedule of events, etc.

What are the service charge and sales tax amounts?

A service charge of 20% will be added to all charges. Please note that the service charge is taxable, based on the State of California Board of Equalization Sales and Use Tax Regulation, #1603, Letter H. The current sales tax is 7.75%.

Is there an indoor banquet room?

The Bowers Museum rents the outdoor Courtyard for wedding ceremonies and receptions. Tangata restaurant is available for indoor functions, however, there is limited capacity.

What happens in case of rain?

In the event of rain, The Bowers Museum ideally makes arrangements with you prior to the day of the event for the best possible alternative solution. Alternative indoor spaces are available with limited capacities. Tenting of the courtyard is also an option. Any tenting charges will be incurred by the guest and arranged through a professional tenting installation company.

Can I bring in an offsite caterer?

Tangata is the exclusive caterer for the Bowers Museum and does not allow offsite caterers. Our chefs are happy to customize a menu to fit your needs and make arrangements for dietary restrictions.

Does Tangata charge a cake cutting fee?

We do not charge a cake cutting fee with a wedding dinner package.

When should we discuss our menu selection?

Menu selections and details can be finalized with your catering manager approximately three months prior to your event date. However, if you are offering your guests a choice of entrée, menu selections need to be made prior to the ordering of invitations in order to include the choice on the RSVP response card. Menus can be customized to fit your needs and can reflect any ethnicity desired.

Does Tangata offer tastings?

Yes, tastings can be arranged with your catering manager approximately three months in advance. Tastings are scheduled at either 10:30 am or 2:30 pm Tuesday – Saturday. There are a limited number of items you may select for your tasting which your catering manager will notify you of when scheduling your tasting. Availability for tastings is limited and requires advance notice. Please note that if a choice of entrée will be offered to your guests, a tasting should be scheduled prior to ordering your invitations.

When should we notify Tangata of our guaranteed guest count?

The catering office must be notified of your final guaranteed guest count, including number of children 7 days prior to the event. If no guarantee is received, your estimated guest count will become your guaranteed guest count. If the guaranteed guest count is increased within the 7 days, you will be charged accordingly.

What kind of linens and chairs does Tangata provide?

Standard floor length linens are included in all dinner packages and are available in a large variety of colors with matching napkins. Upgraded fabrics and specialty linens are available at an additional rental fee. White wooden folding chairs are also included in all dinner packages for the ceremony and reception. Upgrades in colors and styles are also available for an additional fee. Please contact your catering manager for costs on upgrades.

What will Tangata and Bowers Museum provide?

The Bowers Museum will provide the event space, dressing room for the bride, photography time, rehearsal time, security (excluding the parking lot), housekeeping, and maintenance. Ceremony sound and amplification are *not* provided.

Tangata will provide your tables, chairs, linens, flatware, glassware, china, wait staff, bartender, party supervisor, event set-up, three (3) votive candles per table, limited amount of candles spread throughout area, table numbers and stands.

What items do the bride and groom need to provide?

The bride and groom will need to provide the guest book and pen, bridal toasting glasses, cake knife and server, favors, place cards with appropriate coding for choice of entrée designation, engagement photo, disposable cameras, and any other miscellaneous items so desired. You will also need to arrange for someone in your party to set items out before the event begins.

Does Tangata charge a corkage fee?

House red and white wine are included in your wedding package. Should you want to bring in your own wine and/or champagne, there will be a corkage fee of \$10 per 750 ml bottle or \$20 per magnum size bottle. All corkage fees are subject to tax and service charge. Beer and liquor may *not* be brought in by client.

What vendors do I need to make arrangements with and do you recommend any vendors?

You will need to make outside arrangements with a DJ/Band, ceremony musicians, florist, photographer, videographer, officiate, wedding cake, transportation, hotel and wedding coordinator. Tangata Catering has a list of recommended wedding professionals if you need assistance.

Are there any rules about music amplification?

Amplified music is allowed, however, the City of Santa Ana does have a noise ordinance. DJ's or bands playing at an inappropriate level may be asked to lower their sound level.

Is there a dressing room for the bride?

The museum provides a dressing room for the bride. Table, chairs, dress rack and mirror are provided inside room.

Is there a charge for parking?

A complimentary self-park parking lot is available for evening events only. Arrangements can be made for valet parking, if desired.

What are the laws regarding food, beverage and bar service?

No food or liquor may be brought onto the premises from outside sources before, during or after an event. In accordance with California law, Tangata Catering and staff will require proper identification for any persons appearing to be under the age of 30. Please inform your guests and bridal party that they may be asked to show ID to purchase or consume an alcoholic beverage.

The client agrees to be responsible for the consumption of alcoholic beverages by all guests and understands that Tangata Catering, in its sole discretion, may refuse service to any guest. Also, it is solely the responsibility of the parents or guardians to make sure minors do not obtain or drink alcoholic beverages.

Can we use candles for decoration?

Yes, candles may be brought in, however, they must be contained in glass on all sides and have a base.

Who will take care of my personal belongings?

Items left behind at the conclusion of the function are not the responsibility of The Bowers Museum or Tangata Restaurant and Catering. Please appoint an attendant to look after your personal items and gifts. It is the responsibility of the client to collect all items brought in and delivered to the site. All items must be cleared at the end of the event. We cannot guarantee storage or the safe return of any items left on the premise after your event. It is the client's responsibility to return items to the vendors or make arrangements for pick up. If you are not delivering rented items yourself, the vendors must pick up items at the conclusion of the event.

Thank you for selecting The Bowers Museum and Tangata Catering for your special day! We look forward to working with you!

If you have any other questions, please feel free to contact The Bowers Museum Special Events Dept. at 714-567-3623 or Tangata Catering at 714-567-3630 or refer to the museum Rules and Regulations.